



Student (f/m): Quality Governance & Production

LOCATION

Walldorf/St. Leon-Rot,
Baden-Wuerttemberg, Germany

WORK AREA

Corporate Operations

EXPECTED TRAVEL

0%

CAREER STATUS

Student

EMPLOYMENT TYPE

Limited Part Time

CONTACT INFORMATION

Ms. L. Moehlinger (Tel.: +49 6227 7-48599)

REFERENCE CODE

DE-54941892-EN-11-003

ADDITIONAL INFORMATION

Start date: as soon as possible

Do you demand the best from your professional career? Are you inspired by excellence? At SAP, you will have the power to make a real impact. As the global market leader for business software, SAP helps companies and organizations in more than 25 industries to run better.

PURPOSE AND OBJECTIVES

Quality, Governance & Production (QGP) is SAP's central unit that acts as the very first customer for new SAP solutions before they are released to the market. At the same time QGP defines and governs overall quality.

QGP is looking for a student (intern / working student) to support the experienced quality experts. They will be embedded in the Customer Line of Business as part of QGP and will look at quality through the eyes of our customers.

Out of that unit we target a quality increase of SAP's products by

- enabling the organization through knowledge transfer
- increasing quality awareness
- providing transparency on quality perceived by our customers

Close collaboration with other areas inside SAP will support the above targets.

EXPECTATIONS AND TASKS

- Understand quality from a customer perspective related to SAP's solutions
- Support the project lead in strategic quality-related cross-projects like Customer Quality Perception
- Data extraction from SAP internal Systems to trigger Call Center Campaigns incl. manual data maintenance
- Support of customer related reporting on a quarterly base
- Development experience will be of advantage to support internal tool development

EDUCATION AND QUALIFICATIONS / SKILLS AND COMPETENCIES

- Student (f/m) at a university or university of applied sciences
- Knowledge in MS Power Point, MS Excel, internal SAP systems (beneficial)
- Good German and English skills in oral and written form
- Interest in visualization, presentation, communication
- First experience with customers and quality is beneficial

WORK EXPERIENCE

Previous work experience (e.g. internships) is beneficial.

Your set of application documents should contain a cover letter, a resume in table form, school leaving certificates, current university transcript of records, copies of any academic degrees already earned, and if available, references from former employers (including internships). Please describe as well your experience and skills in foreign languages and computer programs/ programming languages.

!PLEASE APPLY ONLINE ON WWW.CAREERSATSAP.COM!

SAP'S DIVERSITY COMMITMENT



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To harness the power of innovation, SAP invests in the development of its diverse employees. We aspire to leverage the qualities and appreciate the unique competencies that each person brings to the company.